

TERMS AND CONDITIONS

RESERVATION POLICY

All reservations require a valid credit card, and payment is made at the time of reservation. Your reservation is guaranteed until 5:00 PM on the day of arrival. After this time, unless notice is given, the reservation will no longer be guaranteed and the room may be assigned to another guest.

CANCELLATION POLICY

Unless a "non-refundable deal" has been booked, cancellation is free of charge until 12:00 PM, 10 days before the check-in date. After this time, 1 night's room rate will be charged to the credit card as a cancellation fee.

CHECK-IN / CHECK-OUT

Check-in time is at 3:00 PM and check-out is at 10:30 AM. Due to the private nature and size of the hotel, we kindly ask new guests to arrive no earlier than 3:00 PM and departing guests to leave the hotel no later than 10:30 AM. If you wish to arrive or depart later than the mentioned times, please contact us in advance via email at info@vb123.dk. We will do our best to accommodate your wishes. Departures after 10:30 AM will be subject to a "Late Departure Fee" unless pre-approved by us in writing via email. After 3:00 PM, one night's room rate will be charged.

PAYMENT

Payment is made with a valid credit card at the time of reservation, and 100% of the payment is charged.

GUESTS

Day guests are welcome; however, we kindly ask to be informed due to the hotel's size and private nature.

CHILDREN

We love children, but VorupÅr Badehotel is designed for adults. Therefore, please contact us before booking to check if children are allowed during the desired period. Contact us via email at info@vb123.dk. Please note that the maximum number of guests per room on the ground floor is 2 people. If you are traveling with a child or more, we refer you to book a room on the first floor with an extra bed or crib. A baby or toddler may, by prior arrangement, sleep in the same bed as the adults for a small service fee.

PET POLICY

We love animals, but we love our guests more – therefore, our rooms are pet-free.

ALCOHOL

Alcohol and other beverages may be enjoyed in the rooms, and we recommend purchasing these from the Bistro Bar in the hotel's restaurant.

DRUGS AND NARCOTICS

Under no circumstances is it allowed to consume or possess any drugs on our premises, Vesterhavsgade 123. If discovered, the guest will be evicted and full payment will be required.